



**Banker's Compliance
Consulting**

Building a Healthy Culture

October 23, 2019

Turning Regulations into
PLAIN ENGLISH!



Banker's Compliance Consulting

Banker's Compliance Consulting has over 25 years of Turning Regulations into PLAIN ENGLISH!

Let our nationally recognized experts pave your way to clarity with our useful tools and easy-to-understand summaries written in plain English. At Banker's Compliance Consulting, we passionately serve you, so you can get back to doing what you do best: serving your customers.

Banker's Compliance Consulting provides a tool box of **webinars both Live and On-Demand**. You may schedule **compliance reviews** or request tailored training for your personnel. Check out our website for **free resources and downloads** such as our **free blog** and ever-popular **free downloads** to help guide you. Come to our **LIVE EVENTS** and get to know the experts.

www.bankerscompliance.com

David A. Dickinson

David's banking career began as a field examiner for the FDIC in 1990. He later became a Compliance Officer and Loan Officer for a small bank. In 1993, he established Banker's Compliance Consulting. Along with his amazingly talented Team, he has written numerous compliance articles for prestigious banking publications and has developed compliance seminars that Banker's Compliance Consulting produces.

He is an expert in compliance regulations. He is also a motivational speaker and innovative educator. His quick wit and sense of humor transforms the usually tiring topic of compliance into an enjoyable educational experience. David is on the faculty of the Center for Financial Training, the American Bankers Association National Compliance Schools and is a frequent speaker at the ABA's Regulatory Compliance Conference. He is also a trainer for hundreds of webinars, is a Certified Regulatory Compliance Manager (CRCM) and has been a BankersOnline Guru for many years. The American Bankers Association honored David with their Distinguished Service Award in 2016.

David and his wife Karen have 3 adult children and 2 grandsons (none of whom live at home!) and 3 cats (of which Dave is allergic ... the cats, not the children!). They live on a lake in Nebraska and when possible, he can be found fishing or making sawdust in his shop. David plays the guitar & piano and enjoys singing with Karen. They occasionally lead worship at their church.

Building a Successful Culture

I. Culture / Organization Health

A. What is it?

“Culture represents that set of beliefs which govern behavior.”
- Alan Weiss

B. Why is it important?

Smart + Healthy = Success

II. Five Enemies of Unity

"We can do so much more when we are unified."

A. Poor Communication

B. Gossip

C. Unresolved Disagreements

D. Lack of a Shared Purpose

E. Sanctioned Incompetence

It's everyone's job to make sure these five enemies stay gone. It will be a constant battle!

III. So Why Does It Really Matter?

A. Success!

How you lead through vision and change and what you do in the process of helping your organization to be unified is crucial! Your decision to foster strong organizational health and alliance with others will drive the success of your organization! Without those elements, you're fighting a losing battle against defiance and dysfunction that will ultimately lead to confusion, low morale, lower productivity and higher employee turnover.

B. Job Fulfillment

C. Your Organization Gets Smarter